

Ryan Vargas

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Summary

I am a results-oriented and proactive Computer Information Systems student with a strong passion for technology and a proven ability to learn and adapt in fast-paced environments. Seeking an entry-level IT position to apply technical skills in systems administration, network support, and hardware troubleshooting to contribute to the stability and efficiency of IT infrastructure.

Skills

Technical Skills:

- Operating Systems: Windows (10/11), macOS, Linux (Ubuntu), Proficient in CLI
- Hardware: PC Building & Upgrading, Hardware Troubleshooting, 3D Printing
- Virtualization: Proxmox VE
- Networking: TCP/IP, DNS, DHCP, Home Networking, Server Management

Professional Skills:

- Problem-Solving & Critical Thinking
- Team Collaboration
- Customer Service & Support
- Time Management & Prioritization

Certifications

CompTIA A+ Certified: Provided a great foundation for my technical IT skills

Experience

Floor staff | Regal Cinemas | June 2025 - Present

- Provide excellent customer service to moviegoers, ensuring a positive and enjoyable experience.
- Operate and perform basic troubleshooting on point-of-sale (POS) systems to ensure smooth transactions

Guest Advocate | Target | September 2023 - December 2023

- Efficiently processed a high volume of customer transactions, returns, and exchanges with a high degree of accuracy.
- Proactively assisted customers, resolving issues and answering questions to ensure a positive shopping experience.
- Collaborated with team members to maintain a clean and organized store environment.

Education

Bachelor of Science in Computer Information Systems

California State University - San Marcos, CA | Expected May 2026

GPA: 3.5

Relevant Coursework:

- CS 311: C++ Data Structures
- CS 433: Database Management Systems
- CIS 341: Enterprise Systems
- CS 443: Web and Mobile App Development
- CIS 444: Systems Analysis and Design
- CS 436: Computer Networks

Projects & Interests

- **Homelab Server:** Designed and deployed a home lab environment using Proxmox VE to host multiple virtual machines and containers, including a file server and a web server for personal projects.
- **3D Printing:** Designs and prints functional parts and custom enclosures, demonstrating skills in 3D modeling and hardware customization.
- **Interests:** Rock Climbing, PC building and hardware modification.

Awards

- **Thermo Fisher Emerging Leader Certificate** – Event which taught leadership, and to work as a group, Our group ended up winning the event.